



*Windsor Elms Village*

# Team Commitment Charter

## Team Work

We believe we can achieve our goals and enhance the quality of life for residents by recognizing the value of team work. Everyone plays a part in our success.

- ✓ I will always put the resident first.
- ✓ I will accept responsibility and accountability for establishing and maintaining positive professional relationships with all members of the Windsor Elms Village Team.
- ✓ I will speak to you directly if I have a problem with you, and I will only discuss it with another Team member in confidence if I need help or advice with how to communicate the problem productively.
- ✓ I will respect each and every member of the Team regardless of their role, title or education.
- ✓ I will not engage in gossip or bickering and will ask you not to as well.
- ✓ I will not complain about another Team member and will ask the same of you. If I hear you doing so I will ask you to speak with that person directly.
- ✓ I will give positive feedback for work well done and for problem solving issues. I will actively listen to what you say.
- ✓ I will remember that mistakes happen and they should be considered a learning experience.
- ✓ I will work together with all Team members to resolve problems as they arise, remembering that everyone's input counts.
- ✓ I will agree not to let my personal conflicts interfere with my workplace relationships and ask the same of you.
- ✓ I will ask for assistance, and provide assistance when asked.

The result of this commitment by the entire team will be:

- ❖ Respect for each other and ourselves
- ❖ Effective conflict resolution by all individuals and teams
- ❖ Excellence in all that we do
- ❖ Windsor Elms Village will be a great place to live and work!